



Operatives feedback form

As a company we greatly appreciate our Operatives' comments, and suggestions as to how we may improve our service.

We therefore would be grateful if you could take a few moments to complete the following, by scoring an appropriate response from 1 to 5- 1 being the lowest- 5 being the highest.

	Score
Do you feel you have been given full training and information about what is expected of you by us the company?	
Do you feel you have been given full training and information by us as to what is expected of you by the client?	
How confident do you feel in yourself about your ability to provide the service requested of you?	
How would you rate your motivation, commitment and desire to achieve what is expected of you?	
How would you rate the clients' satisfaction with you and the service you provide?	
Are you treated in a caring and fair manner and shown respect and appreciation by the client for the service you provide?	
Are you treated in a caring and fair manner and shown respect and appreciation by us the company for the service you provide?	
Are you made to feel a valued member of our team?	
How do you rate communication between us the company and you?	
How would you rate the leadership skills of the senior managers of the Company?	
Our mission is "To provide highly professional and competitive security services underpinned by the Company's efforts to continually improve Quality, Value for money, Flexibility and Reliability for its valuable clients. We aim to continually improve the quality of life of all our employees through equal opportunity, continuing education and the provision of a safe working environment. We aim to achieve an acceptable return on investment, thus enabling growth and maintaining stability while ensuring the satisfaction of our clients. We pride ourselves in maintaining high standards from our employees to enable us to maintain and upgrade standards of our service for our clients.	
Please score us on how you measure us against our mission statement.	

Please feel free to add any further comments or suggestions:

Your Name: Your Signature: Date: